CASE STUDY

Northeast Ohio Medical University Implements CORE CompMS

The College of Pharmacy at NEOMED chose CORE CompMS to help streamline their complex accreditation and curricular mapping processes. CompMS has also helped them to improve upon co-curricular tracking.

Chelsea Donovan, M.Ed.
Assessment Program Coordinator
NEOMED College of Pharmacy

THE CHALLENGE

The team at NEOMED College of Pharmacy knew that **a solution was needed to help them streamline the complexities** of their curricular mapping and accreditation requirements processes. **Chelsea Donovan, Assessment Program Coordinator explained**, "Our existing practice relied on a series of spreadsheets which required manual updates and therefore were labor intensive, prone to errors, and provided limited analysis or reporting. We were also utilizing multiple vendors to manage different aspects of our curriculum, creating issues with segregation of student data."

In order to solve for these challenges, an internal review team was tasked with finding a software that offered **intuitive and user-friendly** curricular mapping tools along with first class customer support. It was also crucial to the NEOMED team to find a software with **a strong track record of success in the pharmacy education space**.

THE SOLUTION

"**CORE CompMS was the only solution** that provided all of the required functionality to meet existing accreditation needs as determined by our internal review team. It was also deemed likely to require fewer internal resources for initial build-out and maintenance than other platforms."

Additionally, "**the customer service provided by the CORE staff is some of the best around. They are highly responsive and engaged. They have a good understanding of the needs of pharmacy programs** and the team is very supportive throughout implementation, trouble-shooting, and beyond."

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> **"*The reliability & functionality has allowed us to be more efficient & effective in collection & reporting of key assessment data for our program.*"**

— Chelsea Donovan
Assessment Program Coordinator
NEOMED College of Pharmacy

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"We can now update curricular maps as needed and run real-time reports on demand to assess curricular structure and function. The data downloaded from the reporting suite are **useful for accreditation**. We love that the CompMS administrator **can easily compare data** between semesters and academic years."

CompMS & CO-CURRICULARS

The College of Pharmacy at NEOMED also uses CompMS to **track co-curricular activities** each semester.

"We implemented an evaluation that is due at the end of every semester in our personal and professional development courses where a student reports on selected co-curricular experiences. The student also selects the curricular outcome that best aligns with the event attended and writes a reflection based on their experiences. Faculty advisors can review the student submissions and provide feedback. Additionally, the CompMS administrator of the college can run reports and create an analysis on the co-curricular activities for the curriculum assessment committee."

THE RESULTS

"The **reliability and functionality** has allowed us to be more efficient and effective in collecting and reporting key assessment data for our program. **We can focus on other projects due to productivity gains.**"

CompMS has also been **well received by students**. "Our students enjoy the tables that list assignments on their courses and find that having all assignments and requirements in one space is very helpful. With this new academic year, there is no confusion with uploading assignments. Integrating the comment box pop up after students complete evaluations has been extremely helpful to promote meaningful conversations."

Since implementing CompMS, **NEOMED has also added the rest of The CORE Technology Suite to their program** – CORE ELMS to manage all aspects of experiential learning and CORE Readiness to help students prepare for IPPEs, APPEs, and the workplace.

"Utilizing all products within **the CORE Technology Suite has allowed us to achieve our goals of simplifying and consolidating** systems overall."

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