



Survey Results

See the results from our most recent Client Satisfaction Survey

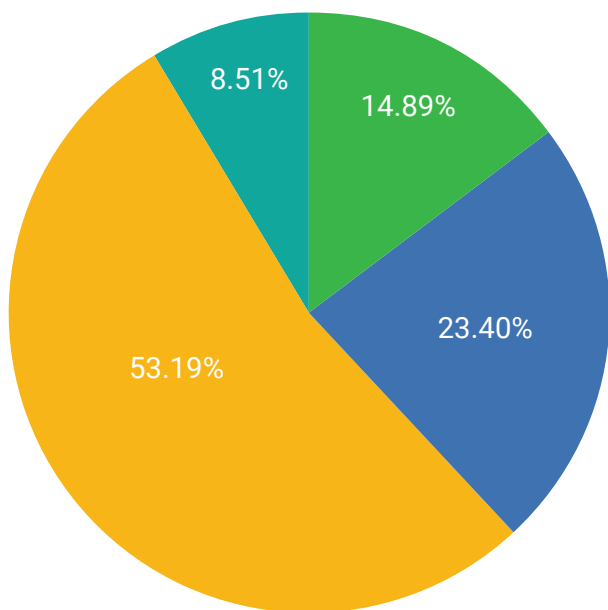
CORE Higher Education Group recently conducted a survey to measure levels of client satisfaction when utilizing the CORE Technology Suite to manage clinical education.

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HIGHER EDUCATION GROUP

For more information visit www.corehighered.com or email sales@corehighered.com

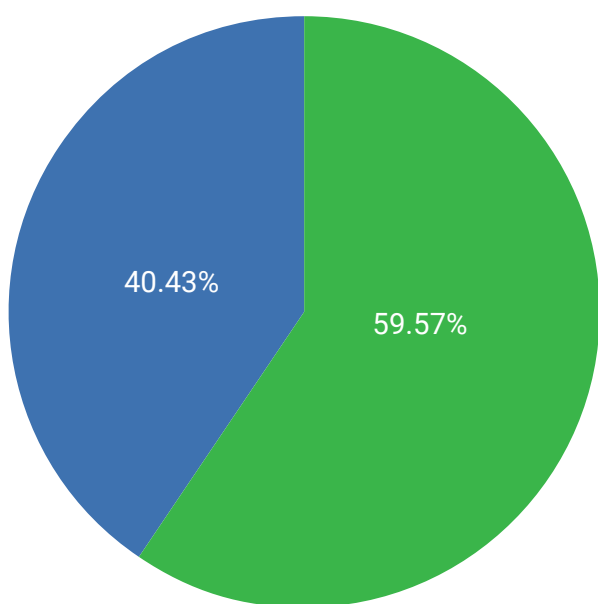
CORE Higher Education Group Client Satisfaction Survey Results

How long has your program been working with CORE?



Answer Choices	Responses
Less than 1 Year	14.89%
1-2 Years	23.40%
3-5 Years	53.19%
Over 5 Years	8.51%

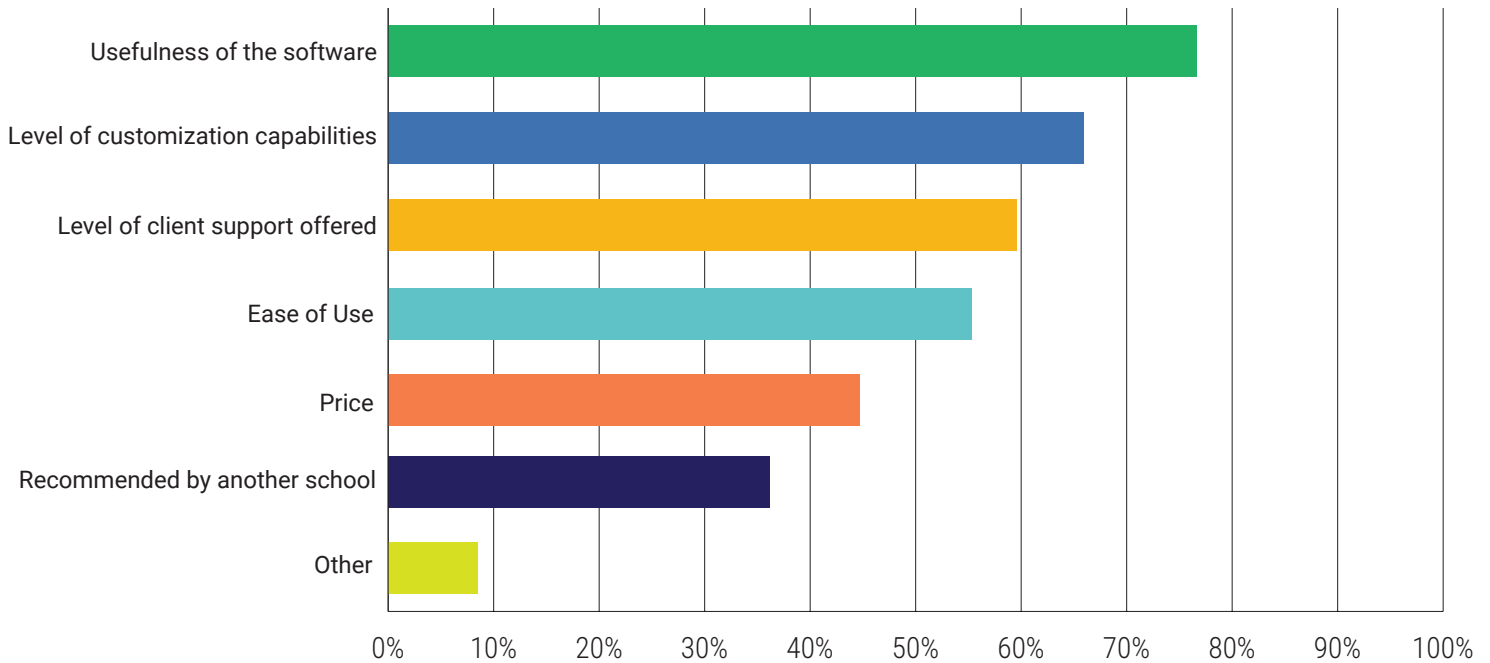
Were you using another software vendor before switching to CORE?



Answer Choices	Responses
Yes, we switched from another vendor	59.57%
No, we were not using another vendor	40.43%

CORE Higher Education Group Client Satisfaction Survey Results

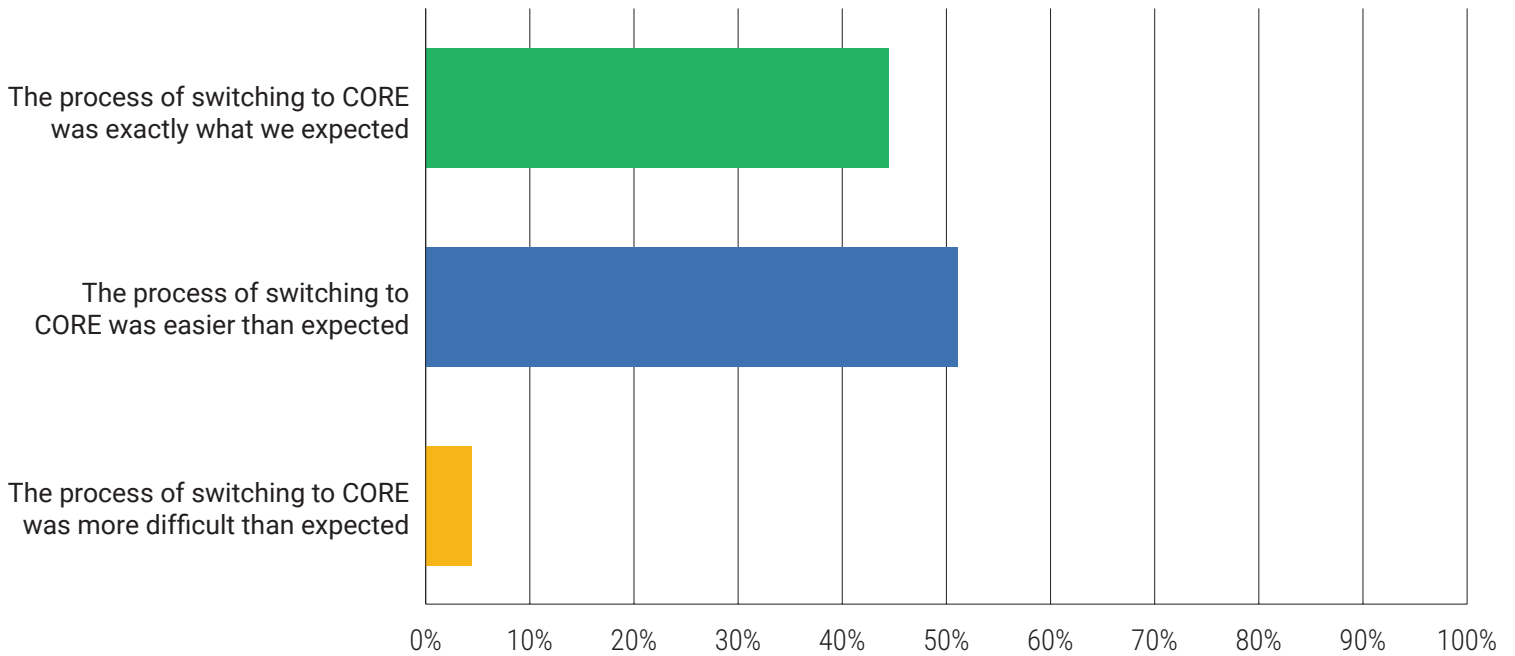
Why did you choose CORE?



Answer Choices	Responses
Usefulness of tools offered within the software	76.60%
Level of customization capabilities	65.96%
Level of client support offered	59.57%
Ease of Use	55.32%
Price	44.68%
Recommended by another school/colleague	36.17%
Other	8.51%

CORE Higher Education Group Client Satisfaction Survey Results

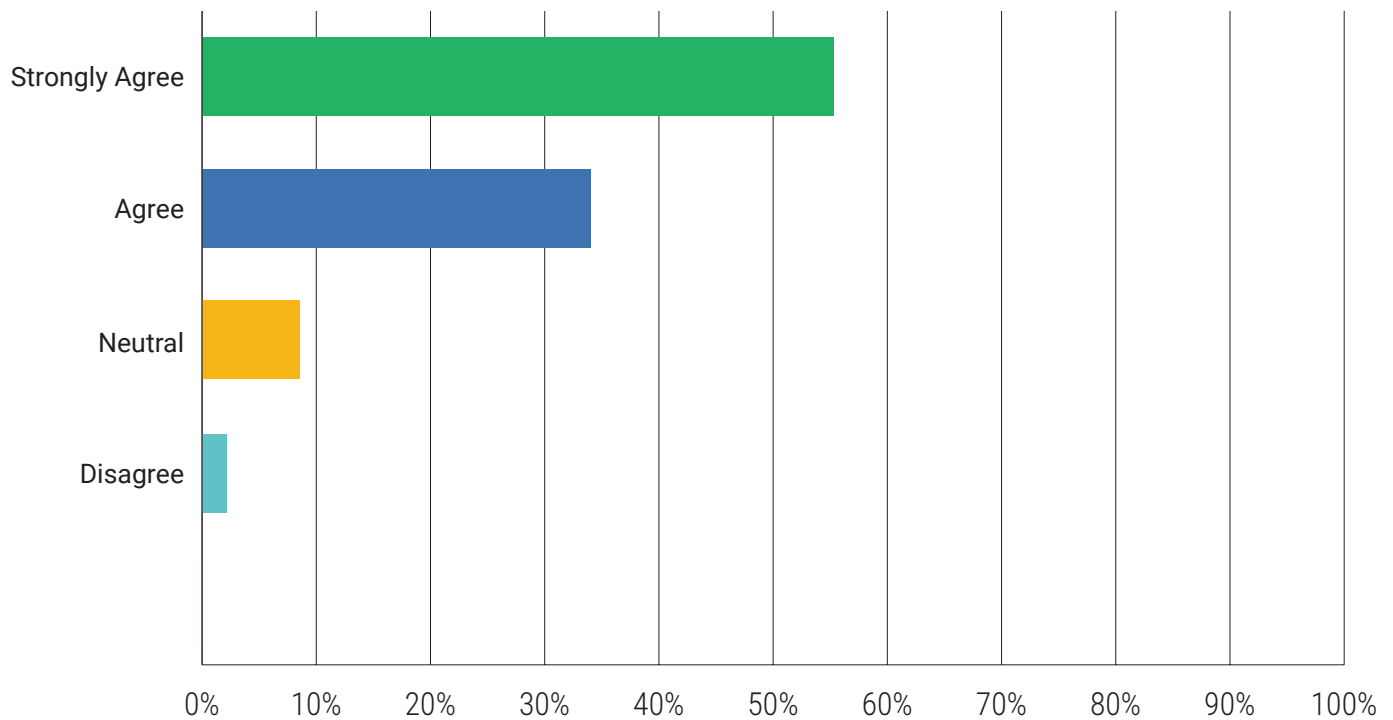
How would you describe your overall transition to CORE?



Answer Choices	Responses
The process of switching to CORE was exactly what we expected	51.11%
The process of switching to CORE was easier than expected	44.44%

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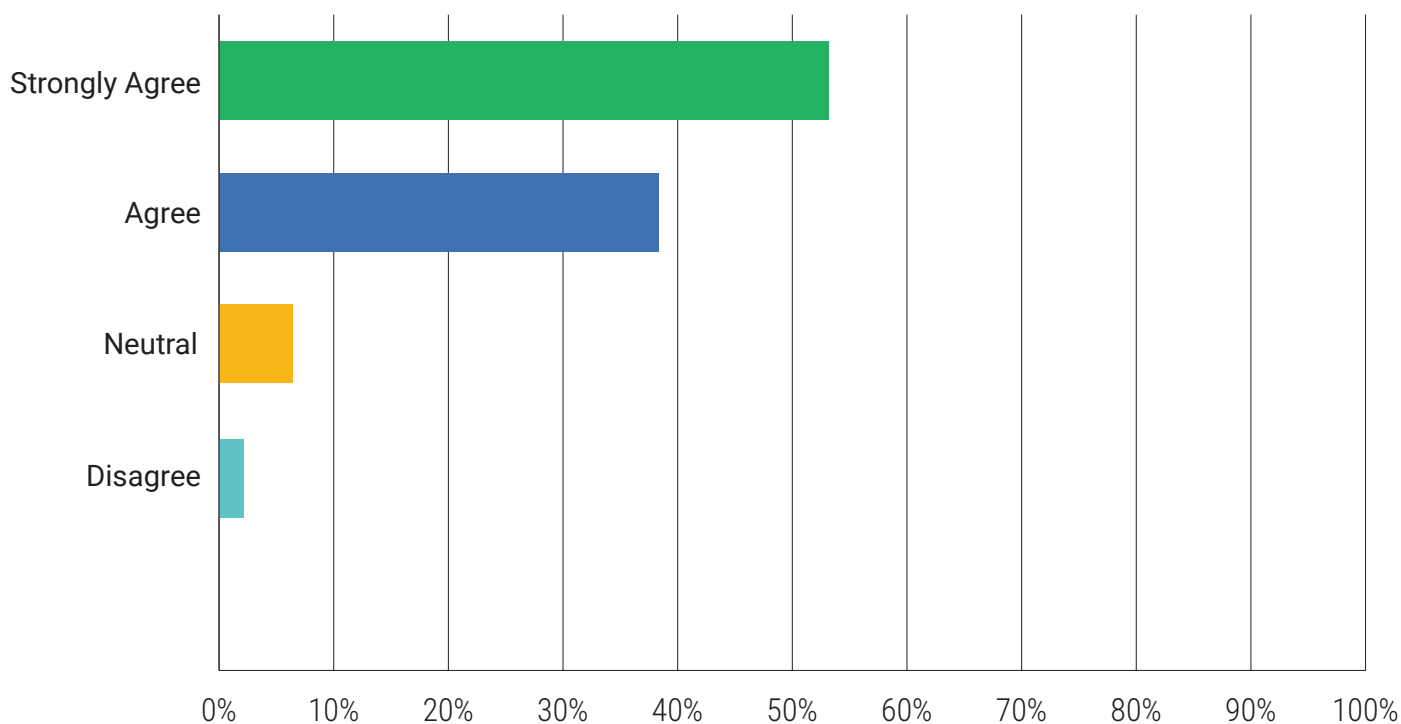
Does CORE ELMS save you time & increase your productivity?



Answer Choices	Responses
Strongly Agree	55.43%
Agree	34.04%

CORE Higher Education Group Client Satisfaction Survey Results

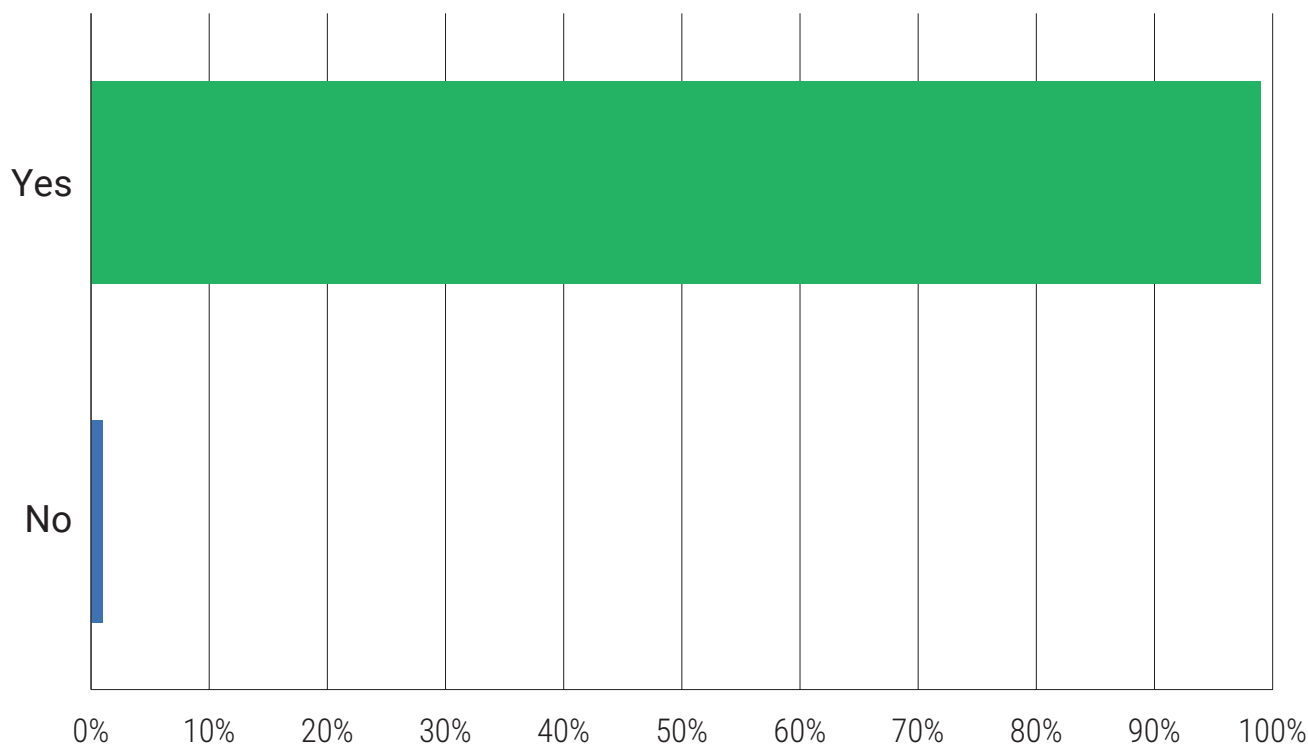
Does CORE ELMS make your job easier?



Answer Choices	Responses
Strongly Agree	55.43%
Agree	34.04%
Neutral	7.53%
Disagree	2.99%

CORE Higher Education Group Client Satisfaction Survey Results

Would you recommend CORE to your colleagues at other Universities or to other programs within your institution?



Answer Choices	Responses
Yes	99%
No	1%