CORE

The Ohio State University College of Pharmacy Switches to CORE

Since switching to CORE, The Ohio State University College of Pharmacy is experiencing improved client support and enhanced program reporting through CORE's user-friendly platform.

THE OHIO STATE UNIVERSITY
COLLEGE OF PHARMACY

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THE CHALLENGE

Consistently ranked as a top-10 pharmacy program, the team at **The Ohio State University College of Pharmacy** has many moving parts to manage. They were using an experiential learning management system, but it wasn't meeting all of their needs. As their program continued to grow over the years, the Ohio State team eventually felt it would be beneficial to explore new options for managing the **experiential learning** component of their program.

As they began exploring, **they kept hearing about CORE from other pharmacy programs who already made the switch**.

"As we spoke to other programs, we received a lot of positive recommendations for CORE. Schools and preceptors spoke highly of CORE's reporting capabilities, the user-friendly interface, and the level of client support provided," said the Ohio State team.

THE SOLUTION

With roughly 130 students per class and many sites, The Ohio State University College of Pharmacy needed a solution robust enough to handle their unique needs.

"After seeing the CORE software in action through several demos and speaking with other CORE users who had really positive things to say, we felt CORE was going to be the best choice for our program. **We also heard that CORE had a 100% client retention rate among pharmacy schools, and that really made us confident we were making the right choice**."

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HIGHER EDUCATION GROUP

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Elizabeth Trolli
Program Manager

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Program Manager

THE RESULTS

Since switching to CORE, The Ohio State University College of Pharmacy **is experiencing improved client support, enhanced program reporting through CORE's user-friendly platform, and initial feedback from students and preceptors is positive.**

"Evaluations are much easier, reporting is so much more comprehensive, and we operate more efficiently because the system is much more intuitive." The team is also really enjoying the one-to-one client support model that CORE provides.

"It's so useful to have one dedicated client success specialist who we can call and talk to. **There is a real benefit of working with one person who knows our team and understands the ins and outs of our specific program**. The development team is always open to suggestions and will find answers to whatever challenge we throw at them," the team explained.

Overall, the team at The Ohio State University College of Pharmacy is benefitting from their decision to switch to CORE.

"Aside from the enhanced scheduling and reporting capabilities, **CORE has also helped to save us a lot of time**. With CORE we can make adjustments and do things on behalf of our many preceptors instead of needing preceptors to log in and make their own changes. If our preceptors have questions, we can log in and see what they see in the system and answer their questions more efficiently."

From the overarching program needs, down to the smaller day-to-day details, **CORE provides the foundation needed** to keep the experiential education process at The Ohio State University College of Pharmacy streamlined and running smoothly.

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