Survey Results

See the results from our most recent Client Satisfaction Survey

CORE Higher Education Group recently conducted a survey to measure levels of client satisfaction when utilizing the CORE Technology Suite to manage fieldwork education.
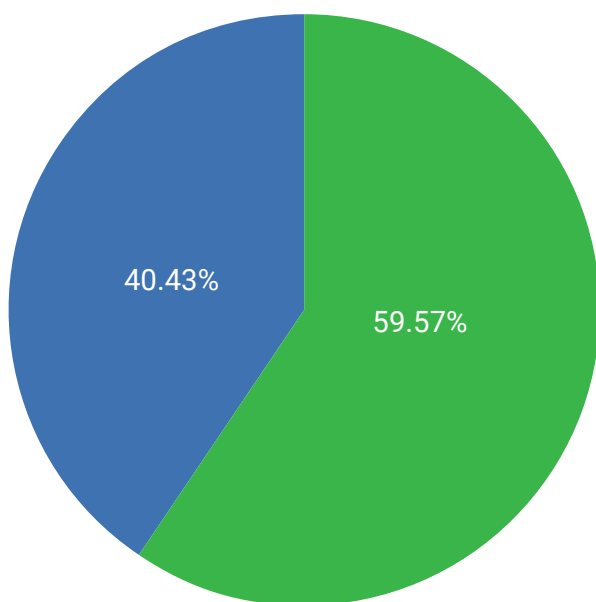
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CORE Higher Education Group Client Satisfaction Survey Results

How long has your program been working with CORE?

8.51%
14.89%
23.40%
53.19%
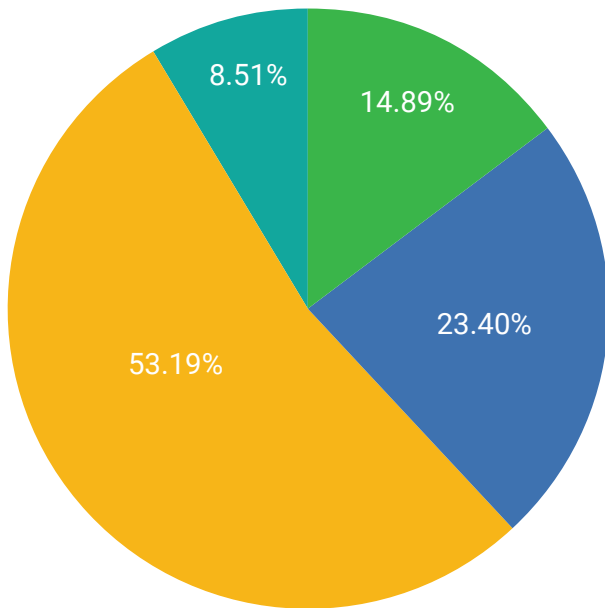
Answer Choices	Responses
Less than 1 Year	14.89%
1-2 Years	23.40%
3-5 Years	53.19%
Over 5 Years	8.51%

Were you using another software vendor before switching to CORE?

40.43%
59.57%

Answer Choices	Responses
Yes, we switched from another vendor	59.57%
No, we were not using another vendor	40.43%

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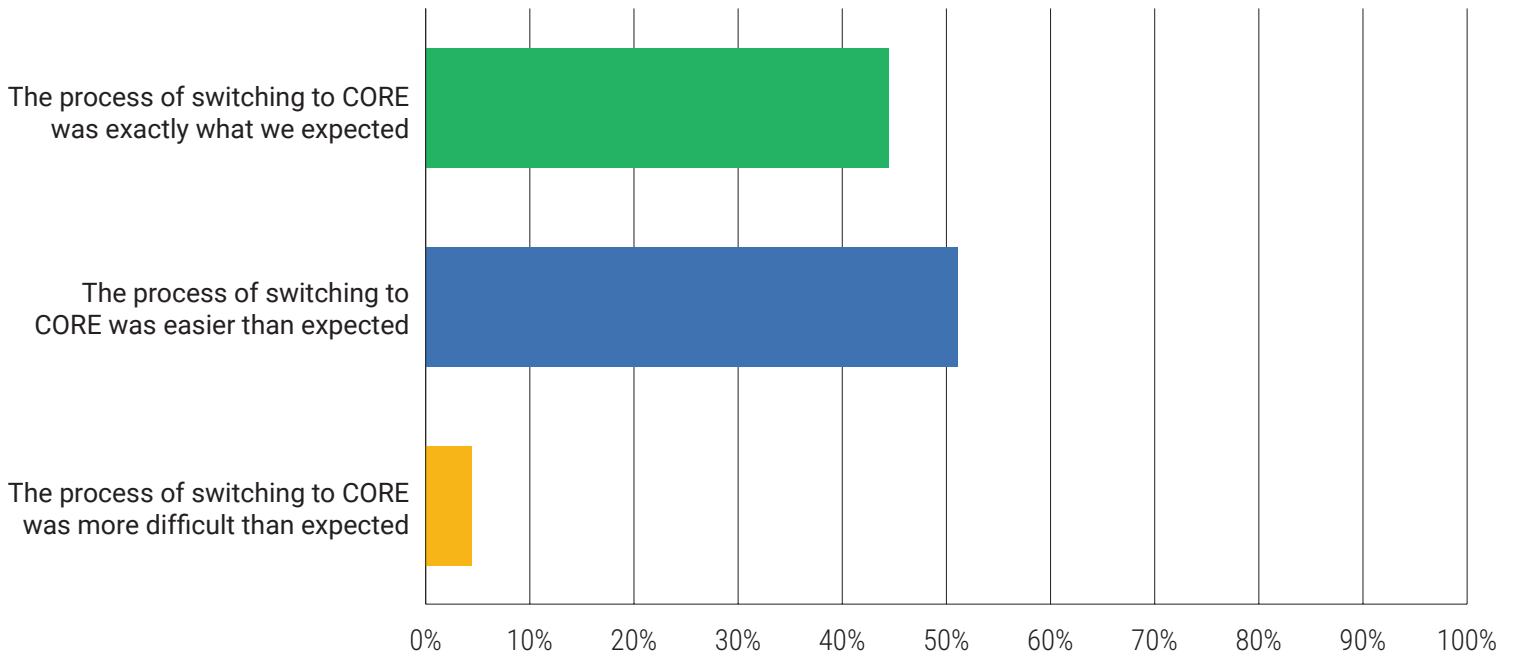# CORE Higher Education Group Client Satisfaction Survey Results

Why did you choose CORE?
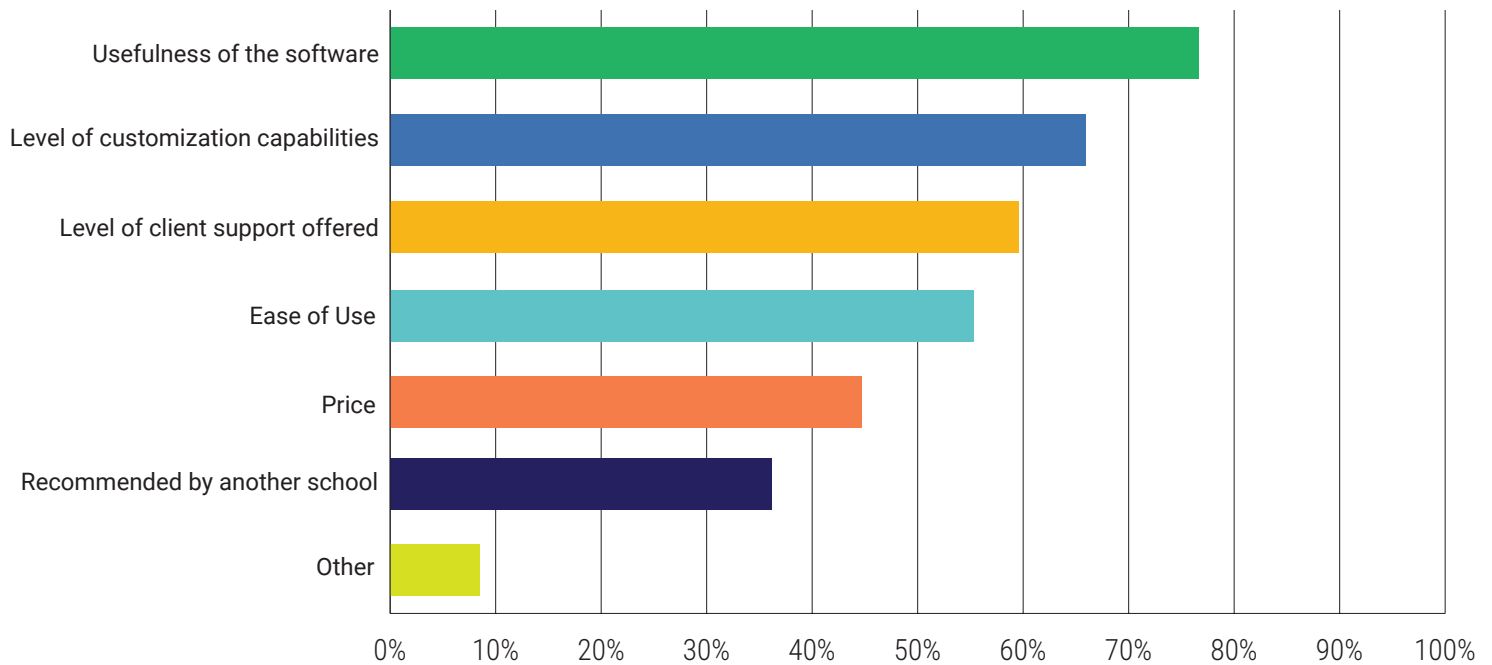
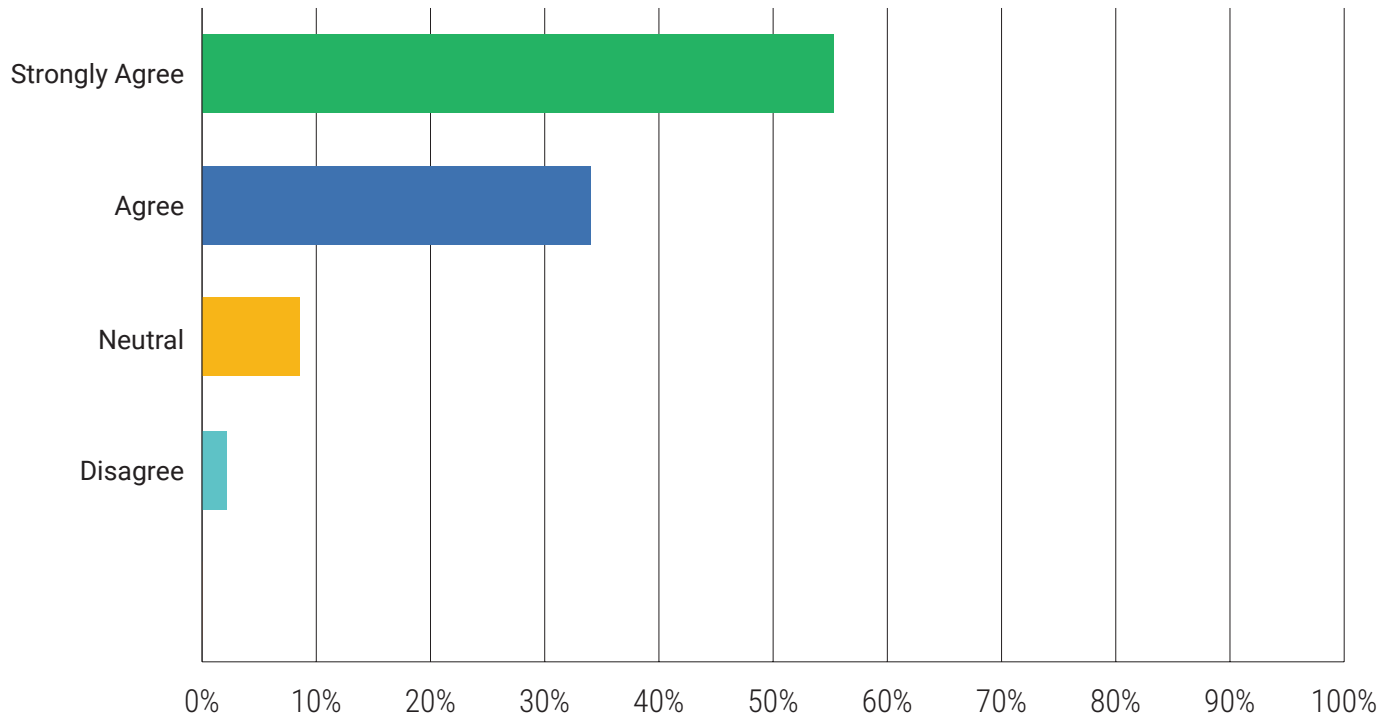| Answer Choices	Responses
Usefulness of tools offered within the software	76.60%
Level of customization capabilities	65.96%
Level of client support offered	59.57%
Ease of Use	55.32%
Price	44.68%
Recommended by another school/colleague	36.17%
Other	8.51%

How would you describe your overall transition to CORE?

Answer Choices	Responses
The process of switching to CORE was exactly what we expected	51.11%
The process of switching to CORE was easier than expected	44.44%

Does CORE ELMS save you time & increase your productivity?

Answer Choices	Responses
Strongly Agree	55.43%
Agree	34.04%

Does CORE ELMS make your job easier?
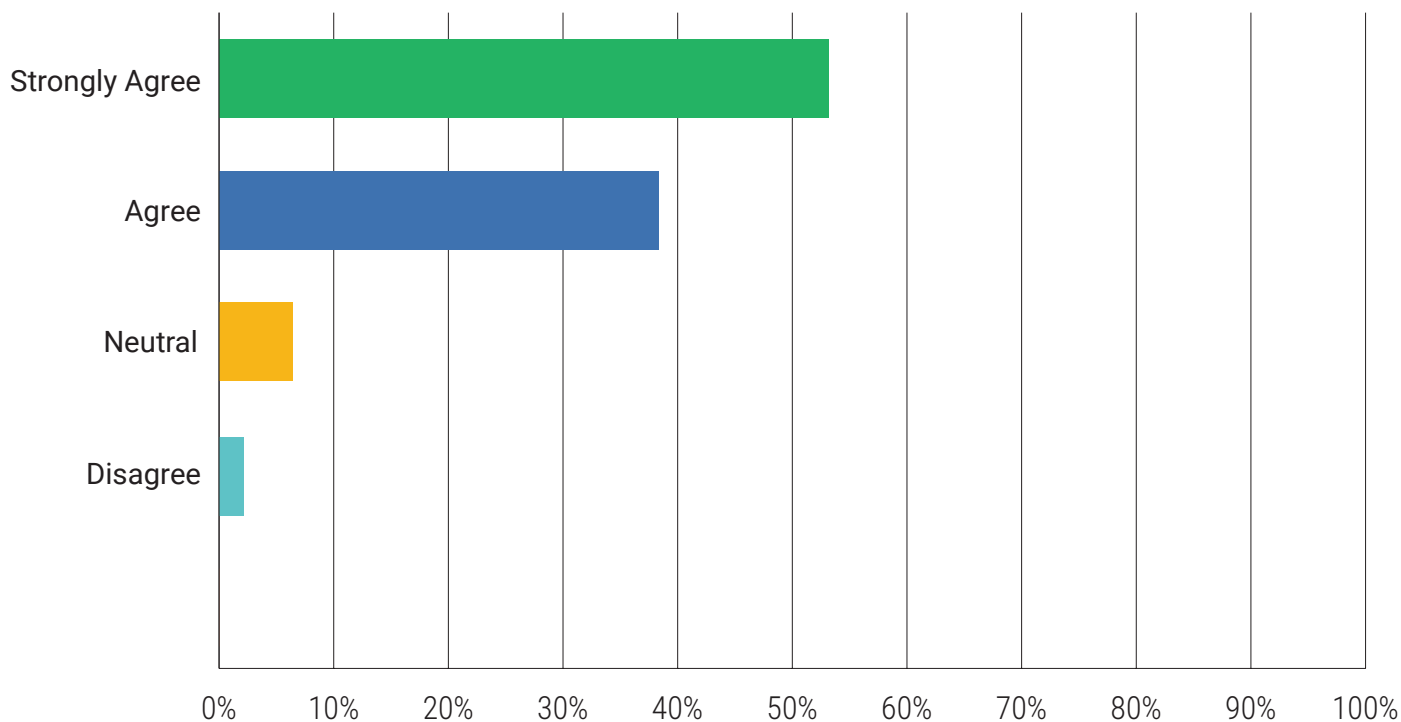
Answer Choices	Responses
Strongly Agree	55.43%
Agree	34.04%

Would you recommend CORE to your colleagues at other Universities or to other programs within your institution?

Answer Choices	Responses
Yes	99%
No	1%